



# Services provided by Care Development East



**Care Development East offers a number of services to Care Providers in Suffolk. This includes two services provided free of charge to help care providers improve and sustain their provision of care.**

# Sector Specific Business Support



In partnership with MENTA (The Suffolk Enterprise Agency), Care Development East provide business advice and support to care providers.

All the advisors are specialists in business advice who have also been trained in the specific challenges and current changes faced by the adult social care sector.

The advisors can help you with most aspects of running, sustaining and growing your business or organisation. This can include advice and support with, but is not restricted to:

- Sustaining your business in a changing landscape
- Expanding your business into new areas
- Marketing your services effectively
- Business planning
- Succession planning and recruitment
- Business finance

The advisor will work with you to develop a bespoke coaching plan to address your highlighted area of need. You will then work with the advisor for up to 16 hours on a one to one basis to go through your agreed plan.

This service is available to all parts of the adult social care sector and to both private and third sector organisations.

**Sector specific business support is fully funded but we can only fund a certain number each financial year. If you are interested in accessing this service, please contact us here at Care Development East as soon as possible to register interested.**

**For more information regarding the range of support services for businesses that MENTA provides, please visit their website at [www.menta.org.uk](http://www.menta.org.uk)**



# Service Health Checks



Care Development East offers Health Checks on any part of your service for which you may either have concerns or where you would simply like to benchmark your service against national good practice measures.

Our Health Check consultant is an experienced adult social care practitioner and manager with a large amount of experience at national level. Our consultant will work with you to look at your identified area of concern and benchmark your service against good practice using a range of tools including Progress for Providers. You will then be supported to draw up an improvement plan which you can put into action.

This service can look at all aspects of your provision, including but not restricted to:

- Dementia services
- Promoting wellbeing and independence
- Personalised support and support planning
- End of life care provision
- Dignity

The consultant will spend one day with you, at your care setting, benchmarking your service and a further half day with you on a one to one basis to support you with developing the improvement plan. This service is available to all parts of the adult social care sector and to both private and third sector organisations.

**This service is fully funded but we can only fund a certain number each financial year. If you are interested in accessing this service please contact us as soon as possible to register interest.**

# More Information

**For more information on the services discussed in this document, please contact the team at Care Development East:**

**Telephone:** 01449 720 400

**Email:** [info@caredevelopmenteast.co.uk](mailto:info@caredevelopmenteast.co.uk)

**Post:** Care Development East  
Unit 9, Norfolk House  
Williamsport Way  
Lion Barn Industrial Estate  
Needham Market  
IP6 8RW



@caredeveast



@caredeveast



@caredevelopmenteast